



## UKAS CALIBRATION PRICE MATRIX

Calibration type*	6 point	11 point
Single run	£125	£157
Double run with adjustments	£170	£208
High vacuum calibration (1E-06 to 1E-03 torr)	Additional £50 set up charge	

### CALIBRATION TYPES

**Single run:** Your instrument will be calibrated **and** adjusted if the initial results show it fails to meet the manufacturers published accuracy specification (assuming adjustment is possible). The final certificate will contain the after adjustment results only. If the initial results show your instrument complies with the manufacturers published accuracy specification, no adjustments will be performed and the final certificate will contain the as found results only.

**Double run with adjustments:** The initial calibration run will be performed on your instrument without undertaking any adjustments (apart from user adjustments i.e. zero) and these results will be recorded on the final certificate. If the initial results show your instrument fails to meet the manufacturers published accuracy specification, adjustments will be performed (assuming adjustment is possible) and the after adjustment results **also** recorded on the final calibration certificate. This type of calibration serves as an aid to customers who wish to monitor the long-term drift of their instruments.

\* A surcharge of 25% applies to calibrations using helium, and for instruments with a full scale of <10 sccm N2 equivalent.

### TURNAROUND & ERA NUMBERS

† **Panic Service** is designed for minimum down-time. Upon arrival your equipment will receive immediate and total attention until calibrated and returned to you before 10 am the next day. This service is subject to a 100% surcharge and availability.

**Priority Service** your equipment jumps to the head of the queue and ships within 48 hours of its arrival. This service is subject to a 50% surcharge and availability.

When using **Panic** and **Priority** services it will be necessary to call our calibration department to obtain an E.R.A. number. We will then confirm availability of a time slot, provision of your purchase order at this stage will help ensure a rapid turnaround.

**Standard Service:** your equipment joins a queue and will be quoted within ten working days. No E.R.A. number is required. In general, turnaround is within 5 to 10 working days from receipt of goods & purchase order.

### UK DOMESTIC FREIGHT CHARGES

Standard	Next working day service (before 5pm)	£19.50
Priority / Panic	Next working day service (before 10 am)	£27.50
Motorcycle courier & DHL		POA

### LEAK TEST

On request we can carry out a helium vacuum leak test on any calibration at an additional cost of **£25.00**

† Panic service is not available for the following types instruments:

- High accuracy heated capacitance manometers
- High accuracy pressure / flow transfer standards
- Air data test sets & pitot/static testers
- High vacuum Ion gauges

### REPAIRS, TEST & VALIDATION

Calibration charges assume your instruments are in good working order and do not require major repairs prior to calibration. Repairs are quoted on a time and spares basis for approval prior to being undertaken. All repairs on Chell Instruments Ltd products are covered by a full 90 warranty. A test & verification only service is also offered on instruments where full calibration is not a customer requirement.

# EQUIPMENT RETURN FORM

CHELL CALIBRATION AND REPAIR SERVICE Tel: 01692 500555 Fax: 01692 500088  
Chell Instruments Ltd, Folgate House, Folgate Road, North Walsham, Norfolk, NR28 0AJ

## I. Customer Details

Company:.....	Contact:.....
Address:.....	Dept:.....
.....	Tel:.....
.....	Fax:.....
.....	E. mail:.....
.....	
Post Code:.....	

## II. Equipment Details (Complete one form per instrument)

Equipment Type:..... Serial number:.....  
Is this item faulty ? (YES/NO) If YES, please give any known details below  
.....  
.....

## III. Service Required (tick one, \* indicates E.R.A. number required)

Panic\*                       Priority \*                       Standard  
E.R.A. Number:.....  
Purchase Order No.:.....Max. Value:.....  
\* contact chell instruments for panic or priority service (Not to be exceeded without recourse)

## IV. Calibration requirements

6 point       Single run (adjusted)       Single run (no adjustment)  
                  Double run (with **both** as found and after adjustment results)

11 point       Single run (adjusted)       Single run (no adjustment)  
                  Double run (with **both** as found and after adjustment results)

Special       Please contact the above person to discuss our requirements  
No calibration       (Set-up, test & verification with data @ £75 per instrument)

## V. COSHH Regulations – Substances Hazardous to Health

Due to Health and Safety requirements a statement is required from a suitably qualified person within the end users' company assuring us that the above equipment presents no hazard as a result of its possible exposure to toxic, radioactive or hazardous substances during normal use. Any equipment arriving at Chell, without a COSHH statement, will be placed in quarantine until a suitable statement has been obtained.

We thank you for your co-operation in this matter.

Please state to which substance(s) this equipment has been exposed:  
.....  
Is the substance(s) hazardous to health?      YES / NO / DON'T KNOW  
I declare this equipment has been purged/cleaned and is safe to handle.  
Signed:.....Print Name:.....  
Position:.....Date:...../...../.....